

## IMPORTANT NOTICES

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| <p><b><u>BANKING DETAILS</u></b></p> <p><b>First National Bank:<br/>Ray Nkonyeni Local Municipality<br/>Acc. No. 62723734134<br/>Branch Code 250655</b></p> <p><b>Beneficiary reference must be your 10 digit municipal account number.<br/>The bank will reject incorrect referencing.</b></p>   | <p><b><u>PAYMENTS:</u></b></p> <p>All electronic payments (Direct Deposits, Internet &amp; other bank transfers), Easy Pay and Pay@ payments must be made <b>at least two days before</b> the last working day of every month to allow for processing.</p> <p><b>Proof of payments to be emailed to:</b><br/><b>proof.payment@rnm.gov.za</b></p> <p><b>PAY@ Payments are payable at Shoprite, Checkers, Pick 'n Pay, Spar, PEP and Ackermans</b><br/><b>EASY PAY Payments are payable at Woolworths, Shoprite, Checkers, Usave and OK Furnitures</b></p> |
| <p><b><u>NB:</u></b> Please note that any arrear accounts not paid by the respective due date will result in the electricity supply being disconnected without any further notice or warning.</p>   |  |
| <p><b><u>Tariffs for 2021/22:</u></b></p> <p>A reconnection fee of <b>R 682.00</b> will be levied on all disconnected electricity supply.<br/>Should there be any tampering of the electrical meters; the following fines will be imposed:<br/><b>Illegal Reconnections : First Offence: R 2 271.00      Second Offence: R 4 543.00</b><br/><b>Illegal Connections : Residential: R 8 545.00      Commercial: R 17 088.00</b></p>   |  |
| <p><b>Current monthly payers</b> who want to pay annually must apply on or before <b>30 June 2022</b>.<br/><b>Current annual payers</b> who want to pay monthly must apply on or before <b>30 June 2022</b>.<br/>No changes to the above method of payments will be allowed after <b>30 June 2022</b>.<br/><b>Monthly ratepayers:</b> Monthly instalments are payable over 10 months from <b>August to May</b> each year.<br/><b>Annual ratepayers:</b> Final date for annual account payments is <b>30 September</b> of each year.<br/>A 7% early settlement concession, on the rates portion only, is granted to annual accounts payable in full by the due date mentioned above (will be calculated in your August statement). <b>This early settlement will be forfeited if full payment of the account is not received by the due date.</b><br/>Pensioner rebate application forms are available on the municipal website, <a href="http://www.rnm.gov.za">www.rnm.gov.za</a>.</p> |  |
| <p><b><u>INTEREST</u></b> of 11.25% per annum will be levied every month or part thereof, on arrears remaining unpaid after the final due date.</p>   |  |
| <p><b><u>STATEMENTS:</u></b></p> <p><b>You can now log onto our website and register through the consumer portal to view and print your statement online. You will find your internet pin on your current or previous statements.</b></p> <p>In the event that you have not received your statement, we request that you contact our offices. <b>You are liable for payment whether or not you receive a statement.</b></p>   |  |
| <p><b><u>FOR ENQUIRIES: MONDAY TO FRIDAY 07H30 – 12H30 &amp; 13H00 – 16H00</u></b></p> <p><b>All email enquiries: <a href="mailto:services@rnm.gov.za">services@rnm.gov.za</a></b></p> <p><b>Electricity supplied by the municipality is only for areas of Port Shepstone CBD, Merlewood, Marburg and Oslo beach.</b><br/><b>ELECTRICITY ENQUIRIES: 039-688 2286/2280/2281    ROAD MAINTENANCE: 039-688 2143</b><br/><b>ELECTRICITY FAULTS – OFFICE HOURS 039-688 2089    AFTER HOURS 039-682 5555</b></p>  |  |
| <p><b><u>RATES:</u></b> 039-312 8327 Shelly Beach &amp; Ramsgate      039-312 8326 Port Edward area<br/>039-312 8325 Port Shepstone area      039-312 8317 Uvongo<br/>039-312 8319 Margate area &amp; San Lameer      039-312 8335 Indigent Support<br/>039-312 8344 Gamalakhe, Trafalgar, Marina Beach, Southbroom, Pumula area<br/>039-312 8354 Hibberdene, Izingolweni, Umtentweni &amp; Farms</p>   |  |
| <p><b>VALUATION AND OBJECTION QUERIES: 039-3128321 OR 039-3128318</b></p>   |  |
| <p><b>Due to covid-19, customers are urged to use electronic communications (emails) and telephones to contact the municipality.</b></p>  | <p><b>BIKA IZENZO ZENKOHLAKALO! Give us a call, no one will know! Ray Nkonyeni Municipality Anti-Fraud and Corruption Hotline 0801 111 660</b></p>   |